

10 MOST ASKED QUESTIONS

1. What is PACE?

PACE is a health plan designed exclusively for seniors (Program of All-Inclusive Care for the Elderly). For over 40 years, Center for Elders' Independence has been providing holistic care to older adults with complicated health conditions so they can stay living at home.

Center for Elders' Independence offers PACE with highly qualified and engaged teams who deliver a "gold standard of long-term care".

2. What makes PACE different?

Your care team includes 11 different kinds of professionals—doctors, nurses, specialists, pharmacists, home health workers, dieticians, physical therapists, and drivers who all talk with each other and work from one personalized care plan. Every member of your team understands your needs and works to keep you living at home.

3. What services does PACE provide?

Services include, but are not limited to:

- Physician, specialist, and nursing care
- Prescription drugs and durable medical equipment
- Dental, eye, and foot care
- Hospital, emergency, and nursing home care
- Rehabilitative and recreational therapies
- Transportation, activities, meals
- Spiritual support with a chaplain

4. How much does PACE cost?

Medicare and Medi-Cal reimburse CEI for your care. If you are enrolled in Medicare and Medi-Cal, you pay nothing—no co-pays— or you pay your Medi-Cal "share of cost" to CEI.

CEI also accepts people enrolled in only Medicare or only in Medi-Cal, and people who want to pay privately. If you have long-term care insurance, your carrier may pay for part of the premium.



5. How does a person qualify for enrollment?

- Are you living with multiple health conditions that make it difficult to live at home without help?
- Do you have difficulty managing your medications?
- Are you 55 years of age or older?
- Do you live in Alameda or Contra Costa County?

6. What happens at the PACE center?

The PACE centers are a place to meet new friends, see your doctor, exercise in the gym, or join an activity. A CEI van will pick you up and take you home. And if you need help getting ready, we will help you with that too.

7. Will I get home care?

Sometimes living safely at home means you need extra help. Personal care and light housekeeping are given to people who need it for medical reasons. When you join CEI, together we will ascertain what types of home care you may need.

8. Do I get dental care?

Yes! Center for Elders' Independence offers full dental care and is included with no additional fees or deductibles.

9. Can I see my current doctor?

PACE participants visit doctors who only see seniors. As a PACE member, you receive medical care from an entire team of doctors, nurses and many others who specialize exclusively in seniors and their individual needs. If you choose to see a medical professional outside of the Center for Elders' Independence PACE network without preapproval, you will be financially responsible for those costs.

10. How can I get more information?

Call us at **1-888-320-1150** or TDD for the hearing impaired at 510-433-1165 (Monday to Friday 8 a.m. to 5 p.m.) or visit our website at **elders.org**.

Come Visit Us at one of our East Bay Locations
Monday-Friday 8 a.m. to 5 p.m.

CEI East Bay Locations

PACE Berkeley

1497 Alcatraz Ave.,
Berkeley, CA 94702

PACE Concord

1465 Civic Court,
Concord, CA 94520

PACE Downtown Oakland

510 17th St., Oakland, CA 94612

PACE East Oakland

Lower Level, Eastmont
Town Center
7200 Bancroft Ave.,
Suite 188
Oakland, CA 94605

PACE San Leandro

1850 Fairway Drive,
San Leandro, CA 94577

CEI Guardian – Adult Day Health Care

3905 San Pablo Dam Road
El Sobrante, CA 94803

Learn more about PACE:

844-320-1150

TDD for the hearing impaired:

510-433-1165

Or visit

elders.org

